INTELLIGENT PATIENT NAVIGATION TECHNOLOGY
DELIVERING REAL RESULTS ACROSS THE CONTINUUM OF CARE
WHO IS STRATA HEALTH?

Matching the right patients, to the right resources, at the right time.

Imagine the ability to see, in real-time, the care resources available across a health system; to match a patient with complex needs to a suitable and available package of care, and seamlessly transition this patient in just a few clicks.

With almost 20 years of experience in the patient flow industry, Strata Health is the leading provider of intelligent, digital tools for resource allocation, eReferrals, patient transitions, and continual patient flow innovation across the entire care continuum.

Adapting to your unique needs, regional differences, and specific workflows, Strata Health leverages integration and patient care resource-matching technology to intelligently optimize each patient’s journey, while maximizing the use of available resources, increasing efficiencies, reducing wait times, and dramatically decreasing system costs and risks for patients.
Strata Health launches, pioneering the Automated Referral category globally

Expansion across the care continuum in Alberta and British Columbia (long term care, palliative care, assisted living, hospice, rehab)

Vancouver Island Health presented Canada Health Infoway’s 2007 National Technology Innovation award for Strata Health expansion to Mental Health Services

Introduction of referrals to non-bedded services including home care and physio

100,000 referrals managed

Entry to international markets, expansion into the UK

Introduction of Strata’s first analytics/visualization tool

Ontario’s Central LHIN presented the 2012 Systems Partnership Award for Resource Matching and Referral Project

500,000 referrals managed

Adoption of integration engine, building interoperability with existing health systems being used by customers

1 million referrals managed

Introduction of consumer self-referral, permitting request for services to come directly from patients and caregivers

Morecambe Bay CCG awarded the 2018 Lord Carter Award for Innovation

2 million referrals managed

18 YEARS AS INDUSTRY LEADER IN PATIENT FLOW

4 OFFICES OPERATING IN ACROSS CANADA, THE UK, AND AUSTRALIA

98.3% CUSTOMER SATISFACTION

97% CLIENT RETENTION RATE

2,489,106 REFERRALS MANAGED
HOW WE WORK

WE LEARN

STEP 1
RESEARCH & ASSESS
To gain crucial insights into the challenges, risk and opportunities within your organization, we start with a comprehensive review of existing workflows and processes. By understanding the realities of your organization, we establish a foundation for future design, implementation and evaluation.

WE LEAD

STEP 2
DESIGN
Next, we’ll lead design activities with stakeholders, wherein we’ll define the minimum data set, navigation rules (matching criteria, etc.), prioritization framework, potential interfaces, and any other relevant configuration or process requirements.

WE DELIVER

STEP 3
CONFIGURE STRATA PATHWAYS
Our Implementation Specialists will configure your unique Strata PathWays™, based on the agreed-upon design - managing iterations and migrations through the various environments.

WE INTEGRATE

STEP 4
INTEGRATION
Our Data and Integration Team will work with you to optimize your interfaces, embedding as much workflow and information as possible into your native systems, streamlining the transition processes and data capture; minimizing data re-entry.

WE WORK BESIDE YOU

STEP 5
DELIVERY
Strata Health’s Implementation Specialists train Super Users and help with on the ground support during go-live. Once live, relationships transition to the Support Desk for incidents and the Client Experience Team for operations.

WE PARTNER

STEP 6
SUSTAINABILITY
Our Data and Integration Team tailors Strata PathWays™ to provide intelligent analytics and support towards continuous improvement efforts. Our Client Experience Team participates in ongoing governance activities, helping to sustain ongoing engagement and foster collaboration towards the successful use of Strata PathWays™.
WHO WE WORK WITH

We work with clients across the entire care continuum.

Transition care pathways are limited only by our collective imagination. Global clients collaborate with Strata Health to leverage intelligent technology and achieve patient-flow-innovation across the entire care continuum:

- HOSPITAL SYSTEMS
- PRIMARY CARE
- CENTRAL ACCESS CENTRES
- SPECIALISTS & OUTPATIENT CLINICS
- HOME CARE SERVICES
- REHABILITATION
- RESIDENTIAL CARE
- COMMUNITY SERVICES
- BEHAVIOURAL HEALTH
- GOVERNMENT & PRIVATE HEALTH

“One of the biggest issues that people face in any health care system is the lack of connection between various parts of it. Patients complain every day of the difficulty in traversing the system. Strata PathWays™ has made those connections much more fluid and more easily navigated. In the Calgary Health Region, Strata PathWays™ gives me the assurance that we are doing absolute best we can at every point of the patient journey.”

Dr. Chris Eagle
Former CEO - Alberta Health Services (retired)
Calgary Health Region
Alberta, Canada

SOME OF OUR PARTNERS
OUTCOMES

MAKE PATIENT-CENTRED CARE A REALITY

• Improve patient safety, choice, and satisfaction by prioritizing needs and preferences, matching the patient to available and appropriate resources, and automating the referral and wait listing process in just a few clicks.
• Increase access to care, provide faster treatment, and avoid errors.

INCREASE SYSTEM EFFICIENCIES

• Eliminate phone tag and fax failures by navigating and tracking referrals, wait times, statuses, appointments, and vacancies, all within a single tool.
• Securely share complete information between stakeholders, with role-based permissions, in just a few clicks.

MAXIMIZE RESOURCES

• Dismantle data silos, improve clinician efficiencies, and achieve strong professional adoption by seamlessly integrating with your native workflow and information systems.
• Enhance interoperability between systems, connecting solutions seamlessly, in less time, and at a lower cost.

REDUCE WAIT TIMES

• Automate and streamline inefficient manual transitions.
• Accelerate emergency access by driving down delayed discharges which creates more capacity. Reduce the risk of re-admission, resulting from substandard post-acute care.

DRIVE IMPACTFUL CHANGE WITH DATA DRIVEN DECISIONS

• Gain visibility into health system supply and demand, see wait times in real-time, report on outcomes, and make evidence-based billing decisions.
• Identify trends and initiate proactive quality improvement strategies with a complete and real-time picture of referral data.

EXPERIENCE PEACE OF MIND

• Protect patient data by complying with all privacy laws, regulations and contractual obligations. Collect and manage consent from patients, with the real-time ability to lock down access if consent is withdrawn.
• Reduce stress on the health care system, caregivers and patients.
• Work with a Vendor Partner who enforces ISO27001, GDPR and HIPPA compliance in everything they do – every day.
Take the first step down a better path with Strata Health Solutions.

StrataHealth.com
StrataHealth.co.uk